## IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Dayton, Ohio

Docket No. 8374

MAR 3 0 2000

Application of:

Thomas G. Brewer, et al.

Group Art Unit: Unknown

Serial No. Unknown

Examiner: Unknown

Filed: Unknown

CHANNEL DIRECTOR FOR CROSS-CHANNEL CUSTOMER

**INTERACTIONS** 

Assistant Commissioner for Patents

Washington, D.C. 20231

## INFORMATION DISCLOSURE STATEMENT C.F.R. §1.97(b)

Sir:

In accordance with 37 CFR §1.56, §1.97 and §1.98, with regard to the above-named application, the items of information identified on the enclosed Form 1449 are brought to the attention of the Examiner. A copy of each document or other information listed on the enclosed Form 1449 is provided.

Respectfully submitted,

James M. Stover

Attorney for Applicants

Reg. No. 32,759

CERTIFICATE OF MAILING RY "EXPRESS MAIL"

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Date of Deposit MARCH 31, 2000 I hereby certify that this paper or fee is being deposited with the United States Postal Service "EXPRESS MAIL POST OFFICE TO ADDRESSEE" Service under 37 CFR 1.10 on the date indicated above and is addressed in the Assistant

Commissioner for Patents, Washington, d.c. 20231

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